Emergency Relief Centre

In an emergency, an Emergency Relief Centre may be opened in your local area to assist affected people.

These centres are managed by Alpine Shire Council and aim to meet the essential needs of individuals, families and the community during and immediately after an emergency. Relief centres normally operate after the immediate danger is past so that people have somewhere to go to receive help.

**Purpose**
Depending on the incident, a relief centre may provide you with:

- Emergency information,
- Food and water
- First aid,
- Counselling support,
- Registration to allow for the reconnection of families,
- Material aid (i.e. clothing),
- Bedding,
- Emergency financial assistance
- Animal welfare support.

**Services**
Staff from Alpine Shire Council, Department of Human Services, Australian Government Department of Human Services (formerly Centrelink), Red Cross, the Victorian Council of Churches, and the Salvation Army may be at the centre.

Not all these services will be available at all centres. The Alpine Shire Municipal Emergency Management Plan (MEMP) contains the arrangements that are in place within the shire for these relief centres.

**Location**
If a relief centre is opened, the location of the relief centre(s) will be included in emergency messages on the radio and emergency services and council websites.